



TSYS Specialty Services

Sophisticated solutions for clients' correspondence needs regardless of volume and complexity.

Business Need

Specialty Services provides customized printing and mailing services that include document design and application programming. Specialty Services uses the latest technology for printing service letters, new account letters, collection letters, fraud notifications and other highly customized correspondence and marketing materials for law firms, financial institutions and other high volume mailers.

With expert correspondence specialists on site, clients get the conscientious service that results in reaching customers in a timely and accurate manner.

Specialty Services understands your unique business needs and can recommend the best tactics to reach your goals.

Services Include

- Welcome packages
- System-generated letters
- Convenience checks
- Balance transfers
- Non-credit card statement printing
- Credit balance refunds
- Solicitation and promotional letters

- Postcards
- Payee checks
- Surveys

Specialty Services also provides mailings for utilities, credit unions and other industries. In addition to offering duplex and MICR-print capabilities, Specialty Services offers remote printing, custom programming, international languages, e-mail solutions and online viewing of reports and samples.

Specialty Services accepts a wide variety of file types among several connectivity options. By specializing in customized programming, clients may specify critical detailed requirements and gain functionality that meet their current and future needs. Clients may initiate new requests or changes to existing products through Specialty Services' proven project methodology.

Specialty Services multi-platform technical environment allows our professionals to find sophisticated solutions to clients' correspondence needs regardless of volume and complexity. Using mainframe and server software, several letter-writing systems and proprietary software, clients' data are handled





with security and privacy. Clients can outsource their additional logic requirements with Specialty Services and bypass the start-up and maintenance on their systems and technical resources.

With an emphasis on quality control, Specialty Services monitors and tracks each job throughout the production process. Continual quality improvements are implemented through Six Sigma and other quality initiatives. The attention given to quality allows Specialty Services to maintain exceptional production efficiency and responsiveness.

Regardless of their mail volumes, clients of Specialty Services can receive significant savings in postage charges and in delivery times by commingling mail with other clients.

TO LEARN MORE

Contact Brad Morrison at +1.706.644.9956, bmorriso@tsys.com or Tommy Dean at +1.706.641.6710, tdean@tsys.com.